

Collection Software



Enterprise Class Accounts Receivable Management Software

Collections is tough. It is even more challenging given the economic impact Coronavirus has had on industries and markets. Margins have been affected, the transition to remote work has risen significantly, and the latest CFPB Rule imposes new compliance requirements. As a result, profit thresholds can be difficult to maintain. Your organization is pressured to sustain collection levels while your staff is likely turning to you for help and making complicated, technical requests on your IT staff.

Beam Software recognizes these challenges and is continually developing its collection software to solve the problems that collection agencies are facing.

Minimize Effort. Maximize Results.

Optimizing performance involves doing more with less, improving overall efficiencies, eliminating costly errors, and responding more quickly to needs. Effective business process management and workflow can help your organization achieve these goals.

BEAM™ does more than just help you collect money; it helps you manage your collection business based around how you work; not how the software thinks you should.

From automatically loading new business, to allowing consumers to securely make online payments, BEAM will streamline your collection processes. The software can improve business agility by helping you make sound business decisions with the right level of insight into your collection and recovery operations.

Save Time with Automation

- Schedule postdated payments to run routinely throughout the day
- Collect and integrate skip trace provider data and third-party dialer results automatically
- Import new business with no manual effort
- Automatically present collectors accounts in the order you want them worked
- Process account restrictions like disputes, bankruptcies, cease & desists, and deceased debtors



Implement Technology that Works the Way Your People Do

To present the best opportunity for success to your collection agents, they need to work quickly and comfortably. Since BEAM organizes all the important consumer information on a single easy-to-use screen, collectors find it to be intuitive and incredibly fast because they don't have to toggle between screens to collect an account. Supervisors like their ability to view collectors' screens in real time, monitor posted and future payments as they are entered into the system, and use drag & drop tools to deliver visibility and control with just a few mouse clicks.

As a Microsoft™ Certified Partner, we've engineered BEAM using leading edge technologies. As a result, BEAM provides the performance and flexibility you demand and presents an intuitive user experience that allows collectors to be trained and to become productive using the system in less time. Because BEAM is easy to implement and use, you'll be able to integrate the software quickly with very little effort from your IT personnel.

Gaining insight into performance metrics provides little value after the fact. Since BEAM is dynamic and self-actualizing; your data is updated in real time. From the collector being notified that a payment was just posted on her account to the executive viewing a live stair-step report through a secure web portal, BEAM provides up-to-the-minute information. With a clear view of what is happening at every level of your collection operation, you can successfully communicate to employees, assess risk, and link day-to-day activities to your overall strategy.

Today's collection companies share the common goals of improving operational efficiency and supporting profitable growth while staying compliant in a challenging economy. That's why more and more agencies choose BEAM.



Performance Dashboards

Provide agents and managers with real-time production and performance tracking using personal or group dashboards



Click-to-Dial

Increase call volume, avoid misdialing numbers, and comply with TCPA requirements by enabling agents to dial phone numbers with a single mouse click



Screen Pops

Improve efficiency by pushing account information directly to agents' desktops so that they don't have to search for consumer accounts



Bea-Mail

Deliver instant communication and automated notifications on events like new business placements, account movement, payment posting, and late or broken promises



Scheduled Tasks

Create hourly, daily, weekly, and monthly schedules to automate tasks, processes, and routines



Securely Hosted SaaS

Meet PCI, HIPAA, and cloud security requirements using our geo-redundant Microsoft Azure data centers

Why Choose BEAM?

- Automate collection objectives and business requirements
- Seamlessly integrate with Microsoft™ Office tools
- Adapt collection processes to meet the challenges of a fast-changing environment

